

REFERRAL FORM

Orange Family Support Service (OFSS) OFSS offer a range of early intervention programs as well as case management, advocacy, referral, parenting programs and support. OFSS work with families to strengthen and improve family relationships and gain extra knowledge and skills to enhance parenting skills.

Play and Learn

The Play and Learn group meet each Wednesday during the school term. It is a relaxed, friendly, and educational environment for families with children 0 - 5 yrs.

It is facilitated by trained staff and transport can be provided. Parents can meet other parents and engage in a variety of educational activities and play with their children.

Case Management

Our service provides individual, family case management and home visiting. This is tailored to individual needs and delivered in a holistic approach. OFSS provide support, education and information and assist with home routines. Furthermore, OFSS assist families with advocacy and referral pathways.

Rainbows

The Rainbows Program is for children aged between 5 to 12 years old who have experienced grief or loss such as death of a loved one, divorce, separation and family members with chronic illness. Children meet on a regular basis with a trained facilitator. Rainbows provide an emotionally safe environment where children can express their grief and learn how to rebuild their lives.

Keeping Children Safe (KCS) – Parenting Program

KCS is a 2-day program aiming to assist parents, carers and community members to have greater awareness of various types of abuse and neglect, and their effects on children. It assists participants to develop the tools and skills to help protect and create a safe environment for children. KCS is delivered three times a year.

1-2-3 Magic Effective discipline for children and emotion coaching – Parenting Program

Magic is a 2-day program for parents with children 2 years to 12 years old. It is designed to eliminate arguing, yelling, or smacking. It is well received as the program encourages good behaviour, controls obnoxious behaviour, and strengthens your relationship with your child. Magic 1-2-3 is delivered four times a year.

Grandparents Group

An informal support group for Grandparents who are raising their grandchildren. An opportunity to meet, share information and receive support from other grandparents in a similar situation. Furthermore, learning what support services are available for Grandparents.

Is the Parent/Carer aware of the referral to OFSS	Yes <input type="checkbox"/>	No <input type="checkbox"/>
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✓	Please tick all that apply (relevant to Parent/Carer 1)	✓	Please tick all that apply (relevant to Parent /Carer 1)
	Aboriginal/TSI		Employed
	Mental Health Issues		Unemployed
	Cultural barriers/ Interpreter required		Disability
	Family and Domestic Violence		Homeless
	Drug and/or alcohol issues		

Additional Notes

Child Protection issues
Does the referrer have any concerns for the safety of children in this family? YES / NO
Is the parent/carer currently involved with DCJ? YES/NO
Additional Notes

Legal Orders
Are there any legal orders (e.g., AVO, Bail Conditions etc) currently in place YES / NO / Unknown
If yes, what orders are they?

Other agencies involved?

Agency contact	Agency

Other Support people that need to be noted? (If relevant)

First Name	Surname:
Phone Number:	

